

A RESOLUTION

BY COUNCIL MEMBER H. LAMAR WILLIS

AS SUBSTITUTED BY CITY UTILITIES COMMITTEE

A RESOLUTION AUTHORIZING THE MAYOR TO ENTER INTO RENEWAL AGREEMENT NO. 3 FOR FC-5037, MAINTENANCE AND SUPPORT AGREEMENT FOR CUSTOMER INFORMATION SYSTEM (“CIS”)/BILLING SYSTEM AND OFF-SITE BILLING SERVICES FOR ENQUESTA WITH SYSTEMS & SOFTWARE, INC. ON BEHALF OF THE DEPARTMENT OF WATERSHED MANAGEMENT IN AN AMOUNT NOT TO EXCEED THREE HUNDRED FORTY-EIGHT THOUSAND, SIX HUNDRED EIGHT DOLLARS AND FORTY-EIGHT CENTS (\$348,608.48); ALL CONTRACTED WORK SHALL BE CHARGED TO AND PAID FROM FUND DEPARTMENT ORGANIZATION AND ACCOUNT NUMBER 5051 (WATER & WASTEWATER REVENUE) 170113 (DWM-INFORMATION SYSTEMS) 5213001 (CONSULTING/PROFESSIONAL SERVICE) 1535000 ; AND FOR OTHER PURPOSES.

WHEREAS, the City did enter into a maintenance and support agreement for the Oracle Customer Relationship Manager ("CRM") Support system, as required by the original agreement, known as FC-5037, Maintenance and Support Agreement for Customer Information System (“CIS”)/Billing System and Off-Site Billing Services (“Maintenance and Support Agreement”) with Systems & Software, Inc. pursuant to Ordinance No. 09-O-0780; and

WHEREAS, the Maintenance and Support Agreement included an initial term inclusive of the period between December 10, 2004 and December 31, 2009, plus six months, beginning January 1, 2010 through July 1, 2010 (“Initial Term”) plus four additional one year renewal options, at the sole discretion of the City; and

WHEREAS, the authorizing legislation for the Maintenance and Support Agreement, referenced as Ordinance No. 09-O-0780, authorized an Initial Term of one year, not six months, which was not reflected correctly in the Maintenance and Support Agreement; and

WHEREAS, the City did enter into Amendment Agreement No. 1 to revise the Initial Term to be consistent with Ordinance No. 09-O-0780 in order to correctly reflect a period of one year beginning January 1, 2010 through December 31, 2010; and

WHEREAS, the City entered into Renewal Agreement No. 1 with a term of January 1, 2011 through December 31, 2011 pursuant to Resolution 10-R-2072 adopted by the City Council on December 6, 2010 and approved by the Mayor on December 15, 2010; and

WHEREAS, the City entered into Renewal Agreement No. 2 with a term of January 1, 2012 through December 31, 2012 pursuant to Resolution 11-R-1724 adopted by the City Council on December 5, 2011 and approved by the Mayor on December 14, 2011; and

WHEREAS, the Chief Procurement Officer authorized a ninety (90) day extension for FC-5037, Maintenance and Support Agreement for Customer Information System (“CIS”)/Billing System and Off-Site Billing Services for enQuesta extending the term of Renewal Agreement No. 2 to March 31, 2013; and

WHEREAS, the Commissioner of the Department of Watershed Management and the Chief Procurement Officer recommend Renewal Agreement No. 3 for FC-5037, Maintenance and Support Agreement for Customer Information System (“CIS”)/Billing System and Off-Site Billing Services for enQuesta with Systems & Software, Inc. in an amount not to exceed Three Hundred Forty-Eight Thousand, Six Hundred Eight Dollars and Forty-Eight Cents (\$348,608.48).

THE CITY COUNCIL OF THE CITY OF ATLANTA, GEORGIA HEREBY RESOLVES, that the Mayor is hereby authorized to enter into Renewal Agreement No. 3 for FC-5037, Maintenance and Support Agreement for Customer Information System (“CIS”)/Billing System and Off-Site Billing Services for enQuesta with Systems & Software, Inc. on behalf of the Department of Watershed Management in an amount not to exceed Three Hundred Forty-Eight Thousand, Six Hundred Eight Dollars and Forty-Eight Cents (\$348,608.48).

BE IT FURTHER RESOLVED, that the term of Renewal Agreement No. 3 shall be from April 1, 2013 through March 31, 2014.

BE IT FURTHER RESOLVED, that the Chief Procurement Officer is directed to prepare an appropriate Agreement for execution by the Mayor.

BE IT FURTHER RESOLVED, that the Agreement will not become binding on the City, and the City will incur no obligation or liability under it until it has been executed by the Mayor, attested to by the Municipal Clerk, approved as to form by the City Attorney and delivered to Systems & Software, Inc.

AND FINALLY BE IT RESOLVED, that all contracted work shall be charged to and paid from Fund Department Organization and Account Number 5051 (Water & Wastewater Revenue) 170113 (DWM-Information Systems) 5213001 (Consulting/Professional Service) 1535000.

**A RESOLUTION
BY COUNCILMEMBER H. LAMAR WILLIS**

13- R-0511

A RESOLUTION AUTHORIZING THE MAYOR TO ENTER INTO RENEWAL AGREEMENT NO. 3 FOR FC-5037, MAINTENANCE AND SUPPORT AGREEMENT FOR CUSTOMER INFORMATION SYSTEM ("CIS")/BILLING SYSTEM AND OFF-SITE BILLING SERVICES FOR ENQUESTA WITH SYSTEMS & SOFTWARE, INC. ON BEHALF OF THE DEPARTMENT OF WATERSHED MANAGEMENT FOR TIME-ONLY; AND FOR OTHER PURPOSES.

WHEREAS, the City did enter into a maintenance and support agreement for the Oracle Customer Relationship Manager ("CRM") Support system, as required by the original agreement, known as FC-5037, Maintenance and Support Agreement for Customer Information System ("CIS")/Billing System and Off-Site Billing Services ("Maintenance and Support Agreement") with Systems & Software, Inc. pursuant to Ordinance No. 09-O-0780; and

WHEREAS, the Maintenance and Support Agreement included an initial term inclusive of the period between December 10, 2004 and December 31, 2009, plus six months, beginning January 1, 2010 through July 1, 2010 ("Initial Term") plus four additional one year renewal options, at the sole discretion of the City; and

WHEREAS, the authorizing legislation for the Maintenance and Support Agreement, referenced as Ordinance No. 09-O-0780, authorized an Initial Term of one year, not six months, which was not reflected correctly in the Maintenance and Support Agreement; and

WHEREAS, the City did enter into Amendment Agreement No. 1 to revise the Initial Term to be consistent with Ordinance No. 09-O-0780 in order to correctly reflect a period of one year beginning January 1, 2010 through December 31, 2010; and

WHEREAS, the City entered into Renewal Agreement No. 1 with a term of January 1, 2011 through December 31, 2011 pursuant to Resolution 10R2072 adopted by the City Council on December 6, 2010 and approved by the Mayor on December 15, 2010.

WHEREAS, the City entered into Renewal Agreement No. 2 with a term of Renewal Agreement No. 2 shall be from January 1, 2012 through December 31, 2012; and

WHEREAS, the Chief Procurement Officer issued a ninety day extension to extend the term to March 31, 2013; and

WHEREAS, the Commissioner of the Department of Watershed Management recommends Renewal Agreement No. 3 for FC-5037, Maintenance and Support Agreement for Customer Information System ("CIS")/Billing System and Off-Site Billing Services for enQuesta with Systems & Software, Inc. for time only.

THE CITY COUNCIL OF THE CITY OF ATLANTA, GEORGIA HEREBY RESOLVES, that the Mayor is hereby authorized to enter into Renewal Agreement No. 3 for

FC-5037, Maintenance and Support Agreement for Customer Information System ("CIS")/Billing System and Off-Site Billing Services for enQuesta with Systems & Software, Inc. on behalf of the Department of Watershed Management for time-only.

BE IT FURTHER RESOLVED, that the term of Renewal Agreement No. 3 shall be from April 1, 2013 through March 31, 2014.

BE IT FURTHER RESOLVED, that the Chief Procurement Officer is directed to prepare an appropriate Agreement for execution by the Mayor.

BE IT FINALLY RESOLVED, that the Agreement will not become binding on the City, and the City will incur no obligation or liability under it until it has been executed by the Mayor, attested to by the Municipal Clerk, approved as to form by the City Attorney and delivered to Systems & Software, Inc.